

Surrey Fire and Rescue Service



As part of Surrey County Council, we aim to be a modern, efficient fire and rescue service that continuously improves the safety of the community.

With you, making Surrey safer

Fire & Rescue Services Act 2004 (IRMP guidance note 1)

Fire and Rescue Services should serve all sections of our society fairly and equitably by:

- reducing the number of fires, fatalities, injuries and other emergency incidents occurring;
- providing value for money.

Known as the Public Safety Plan

Vision

www.surreycc.gov.uk



Making Surrey a better place

- A high performing, low cost and valued organisation
- An employer of choice
- Matching resources to predicted demand and balancing resources across the county
- Resilient

What we have done so far

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Making Surrey a better place

- Reduction in staff numbers (712 Apr '03 – 635 Apr '10)
- £2.4m efficiency savings '09/'10
- Reduction in fire engines (36 – 35) IRMP1
- Innovative approaches – variable crewing
- Advanced Technology – Mobilising / Risk info
- Procurement – workwear (£-24k/4 years ↑spec), PPE,RPE

Challenges

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Making Surrey a better place

- Stations not necessarily in the right places
- Wholetime shift systems are inflexible
- Retained system not sustainable
- Increasing range/complexity of incidents
- Increasing requirement for risk information
- Increased training requirements
- Maintaining success of prevention activity
- Finances

Medium Term Financial Plan

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Making Surrey a better place

£2.7m savings by March 2014

- Senior and Middle Managers £450k
- Back Office and Support Functions £1.4m
- Public Value Review £150k
- Emergency Response Cover £700k
- Future funding uncertainty

PSP success criteria

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Making Surrey a better place

- Operational Assurance achieved – delivering a safe and effective service, 7 days a week
- Clear and measurable response standard
- Resources match the risk and predicted demand
- Improved effectiveness of 1st fire engine (5 crew)
- Community safety improved through partnership
- Locally focussed service delivery
- Retained duty system issues resolved
- Within budget
- Developed with staff

Response Standard

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Making Surrey a better place

Current:

- 1 appliance in 8 minutes **or** 2 in 12 minutes for 75% of the population
- 1 appliance to all incidents in 18 minutes

Proposed:

- For incidents where life or property is at risk;
1st fire engine in 10 minutes **and** 2nd in 15 minutes on 80% of occasions
- For all incidents;
1 fire engine in 16 minutes on 95% of occasions

Response Standard

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Making Surrey a better place

- Modelled Surrey average:
 - Current
 - 1st in 7m 19s
 - 2nd in 9m 41s
 - Proposed
 - 1st in 7m 23s
 - 2nd in 10m 56s
- Range of average 1st response by borough:
 - Current: 5m 16s - 9m 34s (9m 34s)
 - Proposed: 5m 31s – 9m 02s (8m 58s)

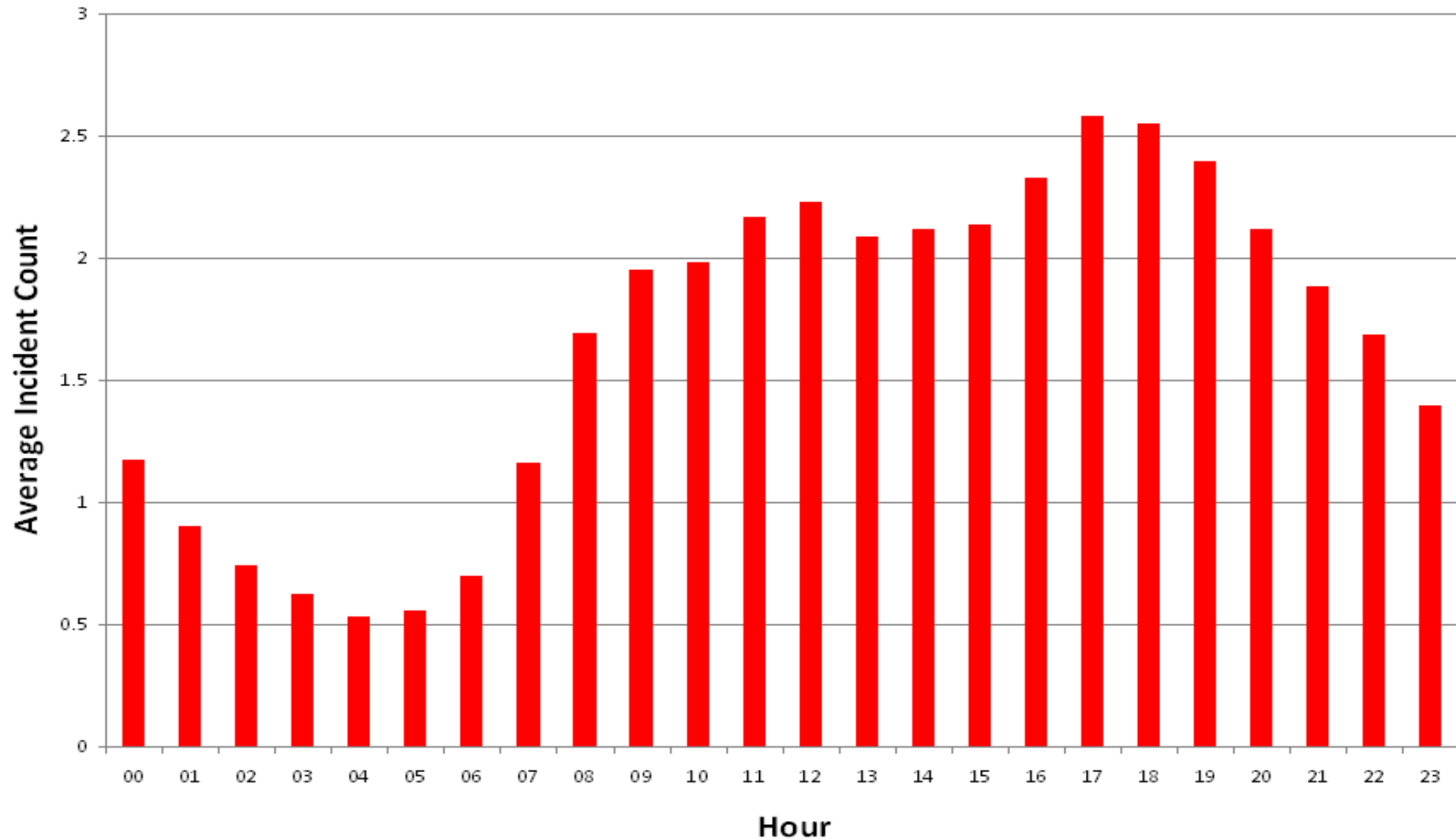
Incident Profile (Hour)

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SURREY
COUNTY COUNCIL

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Option

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Making Surrey a better place

Appliances available	07:00 – 19:00	19:00 – 07:00
Current: Wholetime	20 – 22	20
Current: Retained	0 – 5	8 – 13
Proposed: Wholetime	23 (+4)	15
Proposed: On-call	0	6

PSP Proposals

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Making Surrey a better place

- 1 **To revise the response standard**
- 2 **To match resource provision to predicted demand levels**
- 3 **To improve the balance of service provision across Surrey**
- 4 **To crew all fire engines with five firefighters**
- 5 **To create capacity to improve firefighter and community safety**
- 6 **To change the working arrangements for staff**
- 7 **To increase the use of volunteers**
- 8 **To ensure the most appropriate response to all calls for assistance**
- 9 **To increase income generation and cost recovery**
- 10 **To review governance arrangements**
- 11 **To review the provision and use of property**
- 12 **To maximise community fire safety activity**
- 13 **To continue to provide road safety advice for young drivers**

- Fire engine deployment:

Godstone	1 fire engine 24/7 wholetime
Oxted	1 fire engine wholetime day / on-call night
Lingfield	1 fire engine on-call night only
- Modelled response (Average)

1 st	8m 58s	2 nd	11m 51s
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- Community Safety work
- Risk information gathering

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